Helping Students: Who Can I Call?
A Guide for Faculty

Is it an emergency?

- YES
  - Call 511 or the Division of Public Safety: 215-573-3333
  - Help is available 24/7

- NO
  - Do you want to speak to a provider at Student Health & Counseling?
    - YES
      - Call 215-898-7021 (Counseling Services)
      - Call 215-746-3535 (Medical Services)
    - NO
      - I still have a concern about the student.
        - GRADUATE / PROFESSIONAL
          - Contact the following offices:
            - Annenberg
              - Graduate Studies, 215-573-6349
            - Arts & Sciences, Graduate Division
              - Program Office, 215-746-8197
            - Arts & Sciences, LPS
              - Program Office, 215-898-7326
            - Design
              - Associate Director for Student Support, 215-898-1379, kayr@design.upenn.edu
            - Engineering
              - Office of Academic Services, 215-898-7246
            - Education
              - Office of Student Success, 215-898-7246
            - Law
              - Student Affairs, 215-898-7482, stuaffairs@law.upenn.edu
            - Medicine, MD
              - Student Affairs, 215-898-7190
            - Medicine, BGS
              - Administrative Director, 215-898-2793, jajackson@pennmedicine.upenn.edu
            - Medicine, Masters
              - Director, 215-898-2793, jajackson@pennmedicine.upenn.edu
            - Nursing
              - Student Services, 215-898-6687, nursesnet@nursing.upenn.edu
            - School of Social Policy & Practice
              - Student Affairs, 215-898-5503, deanofstudents@upenn.edu
            - Veterinary Medicine
              - Office for Students, 215-898-3525
            - Wharton, MBA
              - Program Office, 215-898-7406, mbaprogram@wharton.upenn.edu
            - Wharton, Doctoral
              - Director, 216-898-2691

- UNDERGRADUATE
  - Contact the following offices:
    - College
      - College Office/CaseNet, 215-898-6341, col-casenet@groups.sas.upenn.edu
    - Engineering
      - Office of Academic Services, 215-898-6687
    - Liberal & Professional Studies
      - Academic Advising, 215-898-7325
    - Nursing
      - Student Services, 215-898-6687
    - Wharton
      - Undergraduate Division, 215-898-7608, undergradinfo@wharton.upenn.edu

Can’t figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: 215-898-HELP (4357)