Helping Students: Who Can I Call?
A Guide for Faculty

Is it an emergency?

- yes → Call 511 or the Division of Public Safety: 215-573-3333
  Help is available 24/7.
- no → Do you want to speak to a CAPS clinician?
  - yes → Call 215-898-7021
  Press 1 to talk directly to a clinician 24/7.
  - no → I still have a concern about the student.
    - undergraduate
    - graduate/professional

Contact the following offices:

- **College**: College Office/CaseNet, 215-898-6341
col-casenet@groups.sas.upenn.edu
- **Engineering**: Research and Academic Services, 215-898-7246
- **Liberal and Professional Studies**: Academic Advising, 215-898-7326
- **Nursing**: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
- **Wharton**: Undergraduate Division, 215-898-7608, undergradinfo@wharton.upenn.edu

Contact the following offices:

- **Annenberg**: Graduate Studies, 215-573-6349
- **Arts and Sciences, Graduate Division**: Program Office, 215-898-7444
- **Arts and Sciences, LPS**: Program Office, 215-898-7326
- **Dental**: Office of Academic Affairs and Student Life, 215-898-9988
- **Design**: Student Services, 215-898-6210
- **Engineering**: Research and Academic Services, 215-898-7246
- **Education**: Student Affairs, 215-898-6456
- **Law**: Student Affairs, 215-898-7482
- **Medicine, MD**: Student Affairs, 215-898-7190, osa@mail.med.upenn.edu
- **Medicine, BGS/Masters**: Administrative Director, 215-898-2793
- **Nursing**: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
- **School of Social Policy & Practice**: Student Services, 215-746-5895
- **Veterinary Medicine**: Office for Students, 215-898-3525
- **Wharton, Doctoral**: Associate Director, 215-898-2619

Can’t figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: **215-898-HELP (4357)**

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