Is it an emergency?

- yes
  - Call 511 or the Division of Public Safety: 215-573-3333
  - Help is available 24/7.

- no
  - Do you want to speak to a CAPS clinician?
    - yes
      - Call 215-898-7021
      - Press 1 to talk directly to a clinician 24/7.
    - no
      - I still have a concern about the student.

Contact the following offices:

- **College**: College Office/CaseNet, 215-898-6341, col-casenet@groups.sas.upenn.edu
- **Engineering**: Research and Academic Services, 215-898-7246
- **Liberal and Professional Studies**: Academic Advising, 215-898-7326
- **Nursing**: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
- **Wharton**: Undergraduate Division, 215-898-7608, undergradinfo@wharton.upenn.edu
- **Contact the following offices (graduate/professional)**
  - **Annenberg**: Graduate Studies, 215-573-6349
  - **Arts and Sciences, Graduate Division**: Program Office, 215-898-7444
  - **Arts and Sciences, LPS**: Program Office, 215-898-7326
  - **Dental**: Office of Academic Affairs and Student Life, 215-898-9988
  - **Design**: Student Services, 215-898-6210
  - **Engineering**: Research and Academic Services, 215-898-7246
  - **Education**: Student Affairs, 215-898-6456
  - **Law**: Student Affairs, 215-898-7482
  - **Medicine, MD**: Student Affairs, 215-898-7190, osa@mail.med.upenn.edu
  - **Medicine, BGS/Masters**: Administrative Director, 215-898-2793
  - **Nursing**: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
  - **School of Social Policy & Practice**: Student Services, 215-746-5895
  - **Veterinary Medicine**: Office for Students, 215-898-3525
  - **Wharton, Doctoral**: Associate Director, 215-898-2619

Can’t figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: 215-898-HELP (4357)

Produced by the Office of the Vice Provost for Education, 215-898-7225, provost-ed@upenn.edu

Updated September 14, 2018