Helping Students: Who Can I Call?

A Guide for Faculty

Is it an emergency?

- yes
  - Call 511 or the Division of Public Safety: 215-573-3333
    Help is available 24/7.

- no
  - Do you want to speak to a provider at Student Health and Counseling?
    - yes
      - Call 215-898-7021 (counseling services)
        Call 215-746-3535 (medical services)
    - no
      - I still have a concern about the student.
      - undergraduate
        - Contact the following offices:
          - College: College Office/CaseNet, 215-898-6341
            col-casenet@groups.sas.upenn.edu
          - Nursing: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
          - Wharton: Undergraduate Division, 215-898-7608, undergradinfo@wharton.upenn.edu

      - graduate/professional
        - Contact the following offices:
          - Annenberg: Graduate Studies, 215-573-6349
          - Arts and Sciences, Graduate Division: Program Office, 215-898-7444
          - Arts and Sciences, LPS: Program Office, 215-898-7326
          - Dental: Office of Academic Affairs and Student Life, 215-898-9988
          - Design: Associate Director for Student Support, 215-898-1379, kayr@design.upenn.edu
          - Education: Student Success Office, 215-898-6456
          - Law: Student Affairs, 215-898-7482, stuaffairs@law.upenn.edu
          - Medicine, MD: Student Affairs, 215-898-7190
          - Medicine, BGS: Administrative Director, 215-898-2793, jajackso@pennmedicine.upenn.edu
          - Medicine, Masters: Director, 215-614-1835, rmcg@upenn.edu
          - Nursing: Student Services, 215-898-6687, nursenet@nursing.upenn.edu
          - School of Social Policy & Practice: Student Affairs, (215) 898-5503,
            Dean of Students, 215-746-5895
          - Veterinary Medicine: Office for Students, 215-898-3525
          - Wharton, Doctoral: Director, 215-898-2619

Can’t figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: 215-898-HELP (4357)

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