Helping Students: Who Can I Call?  
A Guide for Faculty

Is it an emergency?
- yes: Call 511 or the Division of Public Safety: 215-573-3333. Help is available 24/7.
- no: Do you want to speak to a CAPS clinician?
  - yes: Call 215-898-7021. Press 1 to talk directly to a clinician 24/7.
  - no: I still have a concern about the student.

Undergraduate

Contact the following offices:
- College: College Office/CaseNet, 215-898-6341; col-casenet@groups.sas.upenn.edu
- Engineering: Research and Academic Services, 215-898-7246
- Nursing: Student Services, 215-898-6687; nursenet@nursing.upenn.edu
- Wharton: Undergraduate Division, 215-898-7608; undergradinfo@wharton.upenn.edu

Can’t figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: 215-898-HELP (4357)

Graduate/Professional

Contact the following offices:
- Annenberg: Graduate Studies, 215-573-6349
- Arts and Sciences, Graduate Division: Program Office, 215-898-7444
- Arts and Sciences, LPS: Program Office, 215-898-7326
- Dental: Office of Academic Affairs and Student Life, 215-898-9988
- Design: Student Services, 215-746-2263
- Engineering: Research and Academic Services, 215-898-7246
- Education: Student Affairs, 215-898-6456
- Law: Student Affairs, 215-898-7482; stuaaffairs@law.upenn.edu
- Medicine, MD: Student Affairs, 215-898-7190; jesmag@pennmedicine.upenn.edu
- Medicine, BGS/Masters: Administrative Director, 215-898-2793
- Nursing: Student Services, 215-898-6687; nursenet@nursing.upenn.edu
- School of Social Policy & Practice: Student Services, 215-746-5895;
  Dean of Students, 215-898-5503
- Veterinary Medicine: Office for Students, 215-898-3525
  Doctoral: 215-898-2619

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