Helping Students: Who Can I Call?

A Guide for Faculty

Is it an emergency?

- **yes** → Call 511 or the Division of Public Safety: 215-573-3333
  Help is available 24/7.
- **no** ↓

Do you want to speak to a CAPS clinician?

- **yes** → Call 215-898-7021
  Press 1 to talk directly to a clinician 24/7.
- **no** ↓

I still have a concern about the student.

- **graduate/ professional** →

Contact the following offices:

Annenberg: Graduate Studies, 215-573-6349

Arts and Sciences, Graduate Division: Program Office, 215-898-7444

Arts and Sciences, LPS: Program Office, 215-898-7326

Dental: Office of Academic Affairs and Student Life, 215-898-9988

Design: Student Services, 215-746-2263

Engineering: Research and Academic Services, 215-898-7246

Education: Student Affairs, 215-898-6456

Law: Student Affairs, 215-898-7482, stuaffairs@law.upenn.edu

Medicine, MD: Student Affairs, 215-898-7190, jesmag@pennmedicine.upenn.edu

Medicine, BGS/Masters: Administrative Director, 215-898-2793

Nursing: Student Services, 215-898-6687, nursenet@nursing.upenn.edu

School of Social Policy & Practice: Student Services, 215-746-5895; Dean of Students, 215-898-5503

Veterinary Medicine: Office for Students, 215-898-3525

Wharton: MBA: 215-898-7604; WEMBA: 215-898-5887; Doctoral: 215-898-2619

- **undergraduate** ↓

Contact the following offices:

College: College Office/CaseNet, 215-898-6341
col-casenet@groups.sas.upenn.edu

Engineering: Research and Academic Services, 215-898-7246

Liberal and Professional Studies: Academic Advising, 215-898-7326

Nursing: Student Services, 215-898-6687, nursenet@nursing.upenn.edu

Wharton: Undergraduate Division, 215-898-7608, undergradinfo@wharton.upenn.edu

Can't figure out who to call?
For 24/7 immediate assistance, call the Penn Help Line: **215-898-HELP (4357)**

Produced by the Office of the Vice Provost for Education, 215-898-7225, provost-ed@upenn.edu

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