In case of an immediate emergency (where life, health, and/or safety is at risk):
Division of Public Safety: 511 or 215-573-3333

For a telephone consultation with a psychologist about a student:

Counseling and Psychological Services (CAPS)
133 South 36th Street, 2nd Floor, Philadelphia, PA 19104
Hours: 9am – 5pm, Monday – Friday
Emergencies: 215-349-5490 (ask for CAPS Clinician On Call)
2nd floor of the Mellon Building, 36th and Walnut

You can refer a student to CAPS, or escort the student to CAPS. If desired, University colleagues (usually from Special Services in the Division of Public Safety and/or Student Intervention Services in VPUL) can come to your location to escort the student to CAPS.

For immediate evaluation and hospitalization of a student:

UPHS Psychiatric Evaluation 215-662-2121

To consult about how to handle a complex situation (e.g., where a student’s behavior is impacting the academic community):

Student Intervention Services (SIS)

SIS arranges case conferences, quickly bringing together key players (e.g., CAPS, General Counsel, Penn Police, faculty)

See Alcohol and Drug Initiatives online at http://www.vpul.upenn.edu/#/health_wellness

For questions about University policy, confidentiality, ADA law:
Office of General Counsel 215-746-5200

To discuss academic or behavioral misconduct:
Office of Student Conduct Michele Goldfarb, Director 898-5651